

Provider Wait Times

	Updated 06/03/2020		Updated 06/03/2020		Updated 15/01/2020		Updated 17/01/2020	
	Royal Devon and Exeter		Northern Devon Healthcare		University Hospitals Plymouth		Torbay & South Devon	
	Outpatient	Inpatient	Outpatient	Inpatient	Outpatient	Inpatient	Outpatient	Inpatient
	95th Percentile	95th Percentile	95th Percentile	95th Percentile	95th Percentile	95th Percentile	95th Percentile	95th Percentile
Breast Surgery	23	-	3	8	17	-	2	10
Cardiac Surgery	-	-	-	-	5	-	-	-
Cardiology	55	52	40	42	31	51	33	29
Clinical Haematology	10	-	12	-	24	-	8	0
Colorectal Surgery	6	-	14	24	25	37	20	36
Dermatology	24	37	17	30	11	21	29	8
ENT	23	41	-	-	15	51	23	32
Gastroenterology	40	46	12	34	37	-	27	20
General Surgery	27	49	25	38	9	44	-	-
Gynaecology	17	43	10	36	8	51	9	24
Neurology	34	35	38	41	25	26	24	0
Neurosurgery	-	-	-	-	45	60	-	-
Ophthalmology	28	35	43	47	15	37	16	46
Orthopaedics	-	-	-	-	18	52	6	49
Orthopaedics - Foot	19	52	28	-	-	-	25	49
Orthopaedics - Hand	24	51	29	41	-	-	7	49
Orthopaedics - Hip	11	52	15	45	-	-	18	49
Orthopaedics - Knee	20	52	22	46	-	-	18	49
Orthopaedics - Other	-	-	-	43	-	-	-	-
Orthopaedics - Shoulder	-	-	15	-	-	-	25	49
Orthopaedics - Spine	19	51	-	-	-	-	4	49
Paediatrics	22	52	15	27	13	-	26	16
Pain Management	23	-	16	45	20	-	23	30
Plastic Surgery	23	48	7	23	40	50	13	32
Respiratory Medicine	26	40	10	33	42	-	21	0
Rheumatology	12	19	13	15	31	-	12	5
Thoracic Surgery	6	-	-	-	3	-	-	-
Upper GI Surgery	-	-	17	48	-	52	34	69
Urology	23	52	31	44	20	54	22	44
Vascular Surgery	-	-	-	32	13	46	6	15

Wait Times FAQs

What are percentiles?

95th percentile, in this case, means that 95% of patients are seen within x weeks.

Where has the data come from?

This data is produced by the acute providers, showing a snapshot of their wait times for each specialty

When was the data last refreshed?

The data is dated at the top of each column, above the provider name. This shows the last time it was refreshed.

How regularly will this data be updated?

This data will be refreshed monthly

Difference between Outpatient and Inpatient

Outpatient wait times show the number of weeks a patient is likely to wait for their first outpatient appointment. Inpatient wait times show the time they need to wait to have their procedure.

Why are some inpatient waits shorter than the wait time for the first outpatient

This document shows that outpatient waits are almost always shorter than the wait for inpatient treatment. For the few occasions where inpatient waits are shorter than outpatients, it could be for a number of reasons. It could be that the sample size is small, and could depend on the mix of urgent/routine referrals at that time.